

## **System Request Order**

### **Project Sponsor:**

President

Vice President Student Services

### **Business Need:**

Students are expected to respond to various research and information needs during the day. Presently, many of them carry their personal laptops to classes, perhaps to the detriment of their posture and spinal safety. Technology has advanced sufficiently so that there are alternatives to the laptop. Apple produced the iPad, and various manufacturers market the Netbook. Both alternatives are significantly more compact than the laptop, and considerably lighter. Your team will research available alternatives, and report to your office, for further action. Incoming students would receive the equipment as part of their tuition, making Fairfield University one of the premier locations for technological advancement.

### **Business value:**

If the students were comfortable with the devices, they would undoubtedly carry this new technology to the business world after graduation. This would raise the reputation and visibility of Fairfield University, resulting in positive media coverage, and increased applications.

### **Date needed in operation:**

The system must be fully functional and ready for the customers by May 2012. Any delay would cause the implementation date to be shifted to January 2013. Thus, the Computer and Network Services (CNS) department should receive the final recommendation report by December 10, 2011.

### **Special Issues or constraints:**

The unit must be compatible with the university network. CNS must approve the product prior to negotiation. All communication is in English only. Disabled users must be comparably accommodated.