System Request Order

Project Sponsor:
Director of Housing
Fairfield University

Link: http://faculty.fairfield.edu/winston/ikan.mpg

Business Need:
Students do not have cars on campus, but need groceries. They consider the shuttle bus inefficient and unreliable. Local grocery stores may bid for a contract.

Business value:
The students will be pleased with the operation, and thus as satisfied customers, they would feel more positive about the institution. That could translate into increased alumni financial support. It fits the campus ‘green’ initiative, since students will not use fuel to go to the grocery store.

The grocery store will see an increase in business, and they will be able to organize deliveries more efficiently.

Date needed in operation:
The system must be fully functional and ready for the students to register for the Fall 2010 semester. Any delay would cause the implementation date to be shifted to Spring 2010. Thus, the Director should receive the new system August 15, 2010.

Special Issues or constraints:
Only valid Fairfield University students may order on campus.

The IKAN system will only be operational between September 1, and June 1. The device should allow handicapped students to be able to use the system.